

**Parcel and grocery delivery process flows for Autonomous Mobile Robot (AMR)**

**»»» PARCEL DELIVERY**

**1. ONLINE SHOPPING**

Consumer orders online and selects delivery date



**2. DISPATCH HUB**

CM Log will deliver goods to Dispatch Hub and schedules delivery time with consumer



**3. LOADING OF GOODS**

Operator loads goods into AMR and locks it



**4. DELIVERY IN PROGRESS**

AMR performs delivery at scheduled time. Consumer notified to pick up parcel



**5. DELIVER TO COLLECTION POINT**

AMR delivers to collection point at the consumer's HDB block



**6. SCAN TO OPEN**

Consumer collects parcel from AMR via QR code or OTP



**»»» GROCERY DELIVERY**

**1. FAIRPRICE**

Consumer shops @ FairPrice



**2. DISPATCH HUB**

Consumer brings groceries to Dispatch Hub and schedule delivery with operator



**3. CONTINUE SHOPPING**

Consumer goes about their shopping



**4. DELIVERY IN PROGRESS**

AMR performs delivery @ scheduled time. Consumer will be notified to pick up the groceries



**5. DELIVER TO COLLECTION POINT**

AMR delivers to collection point of the consumer's HDB block



**6. SCAN TO OPEN**

Consumer collects groceries from AMR via QR code or OTP

